

FAQ

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About Us

What is Cozyhomes?

Cozy Homes, is a Texas real estate firm, located at 5800 Corporate Dr Ste B2, Houston, TX 77036. Cozy Homes provides a wide-range of real estate services. Consumers continue to find value in having a real estate professional help them through the home buying and selling process.

Where are our houses located?

Our houses are located within 50 miles around Houston, from Galveston to Montgomery County.

What are the benefits of leasing with Cozyhomes?

Every Cozy Home is beautifully renovated with quality materials and careful workmanship, and passes a multi-point quality assurance inspection before you move in. Each home is then professionally managed and serviced by our local staff of trained professionals and licensed contractors. All of this is backed by the strength and stability of the country's leader in single-family homes for rent, giving you the home you desire and the peace of mind you deserve.

Maintenance

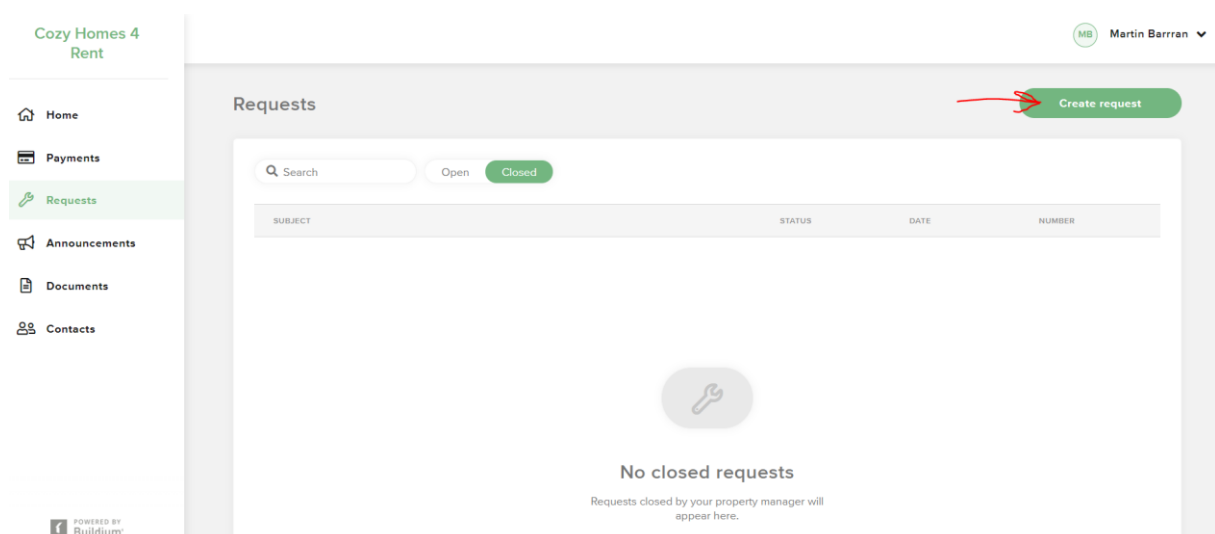
What are my responsibilities and yours?

| Your Responsibility | Our Responsibility |
|---|---|
| <p>Interior</p> <ul style="list-style-type: none"> → Proper use of gas, electrical and plumbing fixtures → Changing air filters → Pest control <p>Exterior</p> <ul style="list-style-type: none"> → Dispose of trash in a clean and sanitary manner → Lawn Maintenance | <p>Interior</p> <ul style="list-style-type: none"> → Air conditioning not cooling → Furnace not heating <p>Exterior</p> <ul style="list-style-type: none"> → Fences → Roofing issues → Garage door <p>Plumbing</p> <ul style="list-style-type: none"> → Garbage disposal |

*the list above is only a summary and may not be a comprehensive list. Check you lease for the full details.

How do I submit a maintenance request?

Through our [Buildium Website](#)



What counts as an emergency maintenance issue?

One that is dangerous, hazardous, or could cause damage to the property or your personal well-being without immediate attention, such as no water or power, flooding or a broken pipe, and no heat when the outside temperature is below 50 degrees.

Do I have to be home for a maintenance visit?

Someone over the age of 18 must be present for all indoor maintenance visits. Tenant presence is optional for outdoor visits however the tenant will always be notified of our visits in advance.

Why do I need to change my air filter?

Changing your air filter every three months removes harmful toxins from the air and helps lower your energy bill up to 15%.

Pets

Do you allow pets?

Yes – we love your pets! And your pets are going to love your new home, yard, and neighborhood. All pets are subject to approval, of course. Please read our [Pet Policy](#)

Do I need to register my pet?

Yes, please review the details in our [Pet Policy](#)

Leasing & Qualification Requirements

How do I view one of your properties?

Your agent will be able to access a realtor-only site called Showing Time to book a viewing. If you do not have an agent, please contact our office at 281-506-2363.

How do I apply to lease a home?

You can apply directly from our website [here](#).

Are there any requirements to apply to lease a home?

Please refer to the [Rental Application Requirements](#).

How do I pay my deposit and move-in fees?

We set you up with an account on Buildium for all payments. You may also pay through these other accepted payment methods: Zelle, Paypal & CashApp.

Rent Payment

How do I pay rent?

Rent is payed via Buildium